

दैनिक जागरण हि-दी  
दिनांक 15-03-2026



**Sanjay Gandhi Postgraduate Institute of Medical Sciences**

Raebareli Road, Lucknow-226014 (U.P.)

Telephone: 0522-2494038, 2494095

E-mail: [sgpgicontractcell@gmail.com](mailto:sgpgicontractcell@gmail.com), website: [www.sgpgims.org.in](http://www.sgpgims.org.in)

### **Corrigendum**

Refer advertisement of SGPGIMS published in this newspaper on 14th March 2026 under Expression of Interest (EOI). The advertisement number should be read as **I/58/Contract Cell/NGS Facility Core Lab/2025-26** instead of **1/58/Contract Cell/NGS Facility Core Lab/2025-26**. All other terms and conditions remain the same.

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**SANJAY GANDHI POSTGRADUATE INSTITUTE OF MEDICAL SCIENCES**

Raebareli Road, Lucknow-226014 (U.P.)

Telephone: 0522-2494038, 2494095

E-mail id: sgpgicontractcell@gmail.com, website: www.sgpgims.org

**PRE BID MEETING NOTICE**

Interested private partners are invited for Pre-Bid meeting for "Establishment of A Next Generation Sequencing (NGS) Facility on Public Private Partnership Basis" in Core Lab, Sanjay Gandhi Post Graduate Institute of Medical Sciences (SGPGIMS), Lucknow. The Proposals and Bid document are to be discussed in the presence of Committee members and the interested private partners is a meeting scheduled to be held on 27.03.2026 (Friday) at 11:00 AM in e-tumor board room, 2nd Floor, Telemedicine Department, SGPGIMS, Lucknow.

Interest partners may please visit the Institutes website: [www.sgpgims.org.in](http://www.sgpgims.org.in) for perusal and download Bid document. In case of any query please contact Prof. Khaliqur Rahman, Mobile-8004904706. The interested private partners may participate in meeting as per above schedule along with their proposals.

Advt. No.1/58/Contract Cell/NGS Facility Core Lab/2025-26 DIRECTOR

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**Notice Inviting GeM Bid**

for

**Provision Of Establishment Of A Next Generation Sequencing (NGS) Facility On Public Private Partnership Basis**

at

Sanjay Gandhi Postgraduate Institute of Medical Sciences  
Raebareli Road, Lucknow

**GeM Tender Number:**

**GeM Tender Issue Date:**

**Last Date of Bid Submission:**

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# BID DOCUMENT

SGPGIMS, Lucknow invites Bids from eligible, qualified and capable Firms/Companies willing to provide **Next Generation Sequencing (NGS) Services in Public Private Partnership Mode** according to the requirements as defined in this tender document.

## Schedule of Events

<b>Tender Reference Number</b>	
<b>Name of Work/Services</b>	
<b>Publish Date &amp; Time</b>	
Document Download Start Date & Time	
Document Download End Date & Time	
Clarification Start Date & Time	
Clarification End Date & Time	
Queries (if any)	No queries will be entertained after clarification end date and time.
<b>Bid Submission Start Date &amp; Time</b>	
<b>Bid Submission End Date &amp; Time</b>	
<b>Technical Bid Opening Date &amp; Time</b>	
<b>Financial Bid Opening Date &amp; Time</b>	<b>Will be separately notified to the Technically qualified/shortlisted Bidders.</b>

## Some Important Requisite Information Pertaining to the Tender

Location of the Outlet/Outlet	
Area of the Outlet/Outlet	
EMD Amount	
Timing of the Outlet/Outlet	

Interested parties may view and download this tender document containing the detailed terms & conditions from the website <https://sgpgims.org.in/Home/Tender.html>

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- Shankar

**INDEX**

The Bidders are advised to go through the following sections carefully before filling up the Technical Bid and Financial Bid:

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	Eligibility of Bidders & Annual Turnover required	
	Instructions for Technical Bid	
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**Establishment of a Next Generation sequencing facility on Public Private Partnership Mode at SGPGIMS, Lucknow**

**INTRODUCTION**

Sanjay Gandhi Postgraduate Institute of Medical Sciences (SGPGIMS), Lucknow is a super-specialty tertiary care institute providing services to the patients of the state of Uttar Pradesh and surrounding states. This institute is a body corporate and functions as university established under the state act of UP No 30 of 1983. SGPGIMS is a 2712 bedded tertiary care institute of national repute, involved in patient care, teaching and research. The institute offers its own degrees, which are duly recognized by the National Medical commission, India. The Institute is rated amongst the top medical institutions in the country, delivering state-of-art tertiary medical care. There are more than 30 different clinical specialty departments which deal with different kind of medical disorders. The faculty members of these departments are also dedicatedly involved in the clinical research activities which help deciphering the pathological basis of diseases and their successful treatment.

Next Generation Sequencing (NGS) has made it possible to rapidly and accurately decode genetic material and identify disease-causing genetic changes. Genetic disorders can affect any organ system and may present at any stage of life—from the fetal period to old age. In today’s era, the importance of genetic testing cannot be overstated. NGS has become a cornerstone for the diagnosis and prognostication of various genetic disorders and cancers. Beyond rare diseases, genetic testing also plays an increasing role in the medical management and pharmacotherapy of several common conditions. Accurate molecular diagnosis is crucial, especially as new therapies targeting specific genetic abnormalities are becoming available.

The proposed facility will act as a central facility that will cater to the clinical needs of various departments of SGPGI, like Medical genetics, Maternal and reproductive health, Hematology, Immunology, Oncology, Neonatology, Endocrinology, Endocrine surgery, Microbiology etc. Additionally, the facility will also deliver services to the research needs of faculty members and students of the Institute.

**AGREEMENT OVERVIEW:**

This Agreement represents a Service Level Agreement ("SLA" or "Agreement") between the Buyer and the Successful bidder for the provision of **Establishment of a Next Generation sequencing (NGS) facility in Public Private Partnership Mode in the premises of Core Lab, C block at SGPGIMS, Lucknow**. The services covered under this agreement include supply, installation, testing, commissioning, comprehensive operation and maintenance of the facility, including all hardware and software component along with qualified manpower. The scope also includes periodic inspection, calibration, quality assurance (QA) checks, preventive and corrective maintenance, software updates and upgrades, replacement of defective or worn-out parts, uptime assurance as specified, and any other related work as defined in the Scope of Work. This agreement outlines the Scope of Work, Buyer's Obligations and Special Terms and Conditions of the services to be provided, as mutually agreed upon by the stakeholders. This Agreement will be governed by the laws of India and subject to the jurisdiction of courts at Lucknow.

**OBJECTIVES & GOALS:**

The primary objective of this document is to ensure that all essential elements and commitments are clearly defined and in place to deliver consistent, high-quality NGS Services to the Buyer by the Service Provider. This agreement further ensures that all stakeholders are fully aware of their respective roles, responsibilities and the consequences of non-compliance or termination of services due to any breach or violation of agreed Service Level terms.

**The key goals of this agreement are to:**

- Establish clear ownership, accountability, and defined roles and responsibilities for all parties involved.
- Provide a transparent, concise, and measurable framework for NGS Services.
- Outline the terms and conditions applicable to all stakeholders, ensuring compliance, safety and mutual understanding.
- Promote adherence to best practices in NGS Services, ensuring uninterrupted patient care and alignment with applicable regulatory and safety standards.

This Agreement will serve as a reference document acknowledging that both the Buyer and the Successful bidder have thoroughly reviewed, understood, and agreed upon the stipulated terms and conditions. Furthermore, the Institute invites bids from eligible and

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qualified Bidders, in accordance with the criteria laid down in this tender document, under a two-bid system:

- i. Technical Bid
- ii. Financial Bid

The Institute expects Bidders to quote the most competitive rates, inclusive of GST and all other applicable taxes/levies.

**GOVERNMENT ORDERS:**

The services for the Institute need to be procured in compliance with the following government orders, and the successful bidder will need to comply with the provisions of the same:

- a. G.O. no. 57/18-2-2024-97 (La U)/2016, dated 26<sup>th</sup> November, 2024 and letter no. I/828333/2024/71-1002(002)/23/2022, dated 19<sup>th</sup> December, 2024
- b. G.O. 03/2025/275/18-2-2025-97(La. U.)/2016 dated 11<sup>th</sup> March, 2025 related to the procurement of any item/ services/ outsourcing/ manpower

Notwithstanding anything contained in the terms and conditions of the bid, the provisions of aforementioned G.O s and any orders referred therein, will prevail & non-compliance of any provision of the G.Os, the bid at any stage /level shall be liable to be rejected.

**SECTION – I**

**INSTRUCTIONS TO BIDDER**

1. All intending Bidders are advised to read the terms and conditions of this tender document carefully before submitting their bids. Submission of the bid shall be deemed as acceptance of all terms and conditions mentioned in the tender.
2. Bidders are required to submit their bids along with all the requisite documents as specified in this tender document.
3. Mandatory scanned documents must be uploaded. Documents must be in **PDF** or **JPG** format only and be clearly readable. The bid can be submitted only after uploading all mandatory documents, including those related to eligibility and the Earnest Money Deposit (EMD), within the prescribed tender submission period.
4. The estimated cost of work is ~6.5 crores per annum
5. **Eligibility of Bidders:** The Bidders having successfully completed similar works as under will be considered eligible for bidding in this tender: -

**5.1 Experience: -**

- 5.1.1 The bidder must have at least 5 years' experience in successfully running an NGS facility in a government/trust/private hospital on Public Private Partnership Mode or as a stand-alone NGS facility.
- 5.1.2 They must be offering clinically validated genetic testing services, genomic assays and bioinformatic solutions for analysis and reporting.
- 5.1.3 They must be participating in Quality Assurance Programs and should have an NABL/CAP Accreditation
- 5.1.4 They must also be actively involved in medical research and should preferably have at least five research publications in top-tier peer-reviewed journals on genetics/genomics-based topics
- 5.1.5 They must have provision of an end-to-end Lab Information Management System (LIMS) that includes end-to-end sample tracking including test booking, registration, sample preparation, testing, results validation and report release

**5.2 Turnover:** Average annual turnover of the Bidder must be Rs. 2,00,00,000.00 (Rupees two Crore only) or more (30 % OF ANNUAL CONTRACT VALUE OF 6.5 cr) per annum for three (03) years out of preceding five (05) financial years i.e., FY 2020-21, 2021-22, 2022-23, 2023-24 & 2024-25. The turnover must pertain to "Provision of NGS Services in a government/trust/private hospitals on Public Private Partnership Mode or stand alone laboratories for at least five years." **The**

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certificate of Chartered Accountant to this effect duly signed and stamped, must be attached in the given format, annexed at Annexure no. I of technical bid.

**Note:**

**\*Bidders who do not have direct and demonstrable experience in the ownership, installation, and operation of NGS facilities will be considered ineligible. Any attempt to qualify by entering into joint ventures, partnerships, or consortium arrangements with third parties possessing such experience will not be accepted. The required experience must be solely that of the bidder themselves and not of any affiliated, partnering, or consortium entities.**

**\*Satisfactory Work Experience Certificate & Performance Certificate issued by head of the institution/authorized signatory must be uploaded with bid.**

**6. Earnest money Deposit (EMD)**

Earnest money deposit of Rs. 65,00,000/- must be paid online through RTGS/FD/PBG.

The details of RTGS are as under: -

RTGS Details: -

Account no.	: 10095237355
Name of Account	: Director, SGPGI
Name of Bank & Branch	: SBI, SGPGIMS, Branch, Lucknow.
IFSC Code	: SBIN0007789

**6.1**The proof of EMD must be uploaded with Technical Bid or the tender. The earnest money will be refunded to unsuccessful Bidders within three months of finalization of tender. The earnest money will be returned back to the Successful Bidder, after receipt of Security Deposit before signing of the Agreement.

**6.2**The complete account details for the return of EMD online OR the complete postal address for the return of FD/PBG must be furnished

**6.3**EMD in any other format is not acceptable.

**6.4**Because of the specialized nature of work, no exemption in the EMD/Experience will be given

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**7. Instructions for Technical Bid:** The Bidder must furnish the valid documents, certificates and affidavits as listed below with the Technical Bid and must specify the page no., failing which bid will be summarily rejected:-

- 7.1** Bidder must upload scanned copy of proof of EMD deposit or MSME Certificate.
- 7.2** Bidder must furnish a certificate of turnover for the desired period and amount in the related field/business, as stated in the "eligibility of Bidder" issued by chartered accountant in the annexed format at **Annexure-I of technical bid**.
- 7.3** Self-Attested scanned copy of GST registration Certificate along with number.
- 7.4** Self-attested scanned copy of PAN/TAN/TIN as applicable.
- 7.5** An affidavit duly sworn before a Notary that the firm or proprietary concerned or company have never been black listed (**Annexure-II of technical bid**).
- 7.6** An affidavit duly sworn before a Notary that neither Bidder nor the firm/ Partners/ proprietor/Director of the company has ever been convicted or punished by any Hon'ble Court of Law nor any criminal prosecution, involving moral turpitude, in which a charge sheet is issued, is pending against any of them (**Annexure-III of technical bid**). If any such case is pending, full disclosure must be made.
- 7.7** Self-Declaration to the effect that the rates quoted in the Tender is the lowest rates, or the highest rate (as the case may be), quoted to any Government Institute/Hospital (State/Central) in India (**Annexure-IV of technical bid**).
- 7.8** An affidavit to the effect that Bidder does not have any relation with the person authorized to evaluate technically or involved in finalizing the tender (**Annexure-V of technical bid**).
- 7.9** Copy of resolutions for authorization of signatory to sign this bid along with name and designation. In case of a partnership firm or company, copy of Board Resolution/Power of Attorney must also be provided.
- 7.10** Attested scanned copy of Certificate of EPF& ESI Registration must be submitted along with the code number.
- 7.11** Bidder must upload the Acceptance in the given format of this tender document at **Annexure VI of technical bid**.
- 7.12** Bidder must upload para wise compliance with technical specification as mentioned in the tender document, as per given format in this tender document at **Annexure VII of technical bid**.
- 7.13** Bidder must upload implementation plan for establishment of NGS Services in Public Private Partnership Mode, as per given format in this tender document at **Annexure VIII of technical bid**.

**7.14** Bidder must upload statement of deviation from the technical specification mentioned in the tender document, as per given format in this tender document at **Annexure IX of technical bid.**

**7.15** Bidder must upload self-attested scanned copy of Escalation Matrix along with technical bid.

**8. Instructions for Financial Bid:** The Bidder must complete the FINANCIAL BID as per the points given below, failing which bid will summarily be rejected:

**8.1**The Bidder must clearly quote the offered amount. Bidders must not leave any financial column blank. Doing so may lead to bid rejection.

**8.2**The Bidder must ensure that the rates are written in such a way that no blank space is there.

**8.3**Bidder is also required to submit minimum wages order issued by labour department, as applicable on the date of submission of bid, if man power is stated in the document.

**8.4**The Bidder quoting rates below admissible/applicable minimum wages of the personnel approved by labour department stated in the document will not be considered.

**8.5**Bidder must clearly specify the GST to be paid extra, failing which price will be taken as basic price excluding GST. Elaborate GST in percentage terms, however same will not be considered in financial comparisons.

**8.6**The Bidders are advised to contact The Bidders are **advised to contact Prof. (Dr.) Khaliqur Rahman, Chairman, Core lab on CUG no. 8004904706 or email-drkhaliq81@gmail.com for clarifications, if any.**

**8.7**Only those Bidders who successfully qualify in the Technical Bid will be allowed to participate further in the bidding process of opening of financial bid & tender will be finalized on H-1 basis of criteria as laid down in tender document.

**9. BID WILL BE REJECTED IF :-**

**9.1**Bidder fails to upload the proof of self-attested scanned copy of EMD or certificate of exemption to MSE /NSIC in related works with Technical Bid.

**9.2**Authenticity of any of the supporting document is found to be fabricated.

**9.3**Bidder or partner/proprietor/firm/company has ever been blacklisted by any department/organization/Institute/Government in the preceding five years.

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- 9.4** Bidder or partner/proprietor/firm/company is convicted, punished, charge sheeted in a criminal case involving moral turpitude.
- 9.5** Bidder fails to furnish the acceptance in the given format of this Tender document.
- 9.6** Bidders try to influence any official of the Institute, in any manner whatsoever.
- 9.7** Bidder fails to upload self-attested scanned copy of Certificate of GST, EPF & ESI Registration certificate.
- 9.8** Bidder fails to upload self-attested scanned copy of PAN.
- 9.9** Bidder fails to upload the required information/document/certifications/declaration as per the terms and condition of this tender document.
- 9.10** Bid is found to be incomplete in any respect.
- 9.11** Bid is found to be conditional.
- 9.12** Any affidavit/declaration/certification is found to be false or incorrect or forged or deceitful.
- 9.13** Bidder fails to put up to signature & seal on each page of Technical and Financial bid.
- 9.14** Bidder fails to comply with any statutory or labour law compliance requirement under applicable laws.

**10. Checklist:**

Sl. No.	Particulars	Details	Page No.
1.	Name of Firm/ Proprietorship/ Partnership/ Private Limited Company/ Society (Enclose relevant document)		
2.	Name of Proprietor/ Partner/ Director/ Chairman (Enclose separate sheet)		
3.	Name and address of the person legally authorized to sign the agreement in case of partnership firm/Company/Society.		
4.	Permanent Address:		
5.	Telephone and mobile No. (Head and branch office)		
6.	Local Address:		
7.	<b>Eligibility of Bidders:</b> I. Experience:		

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1. The bidder must have at least 5 years' experience in successfully running an NGS facility in a large government or private hospitals on PPP mode, or as a stand-alone large scale genomics facility. T
  2. They must be offering clinically validated genetic testing services, genomic assays and bioinformatic solutions for analysis and reporting.
  3. They must be participating in Quality Assurance Programs and should have an NABL/CAP Accreditation
  4. They must also be actively involved in medical research and should preferably have at least five research publications in top-tier peer-reviewed journals on genetics/ genomics-based topics
  5. They must have provision of an end-to-end Lab Information Management System (LIMS) that includes end-to-end sample tracking including test booking, registration, sample preparation, testing, results validation and report release
- II.** Average annual turnover of the Bidder must be Rs. 2.0 Crore or more for three (03) years out of preceding five (05) financial years i.e., FY 2020-21, 2021-22, 2022-23, 2023-24 & 2024-25. The certificate of Chartered Accountant to this effect duly signed and stamped, must be attached in the given format, annexed at Annexure no. I of technical bid along with balance sheets.

**Note:** Satisfactory Work Experience Certificate & Performance Certificate issued

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	by head of the institution/authorized signatory must be uploaded with bid.		
8.	Details of Earnest Money Deposit (EMD) UTR /FD/PBG No. Date Banker's Name		
9.	CA certificate in the format attached as <b>Annexure I.</b>		
10.	An affidavit duly sworn before Notary that the firm or proprietary concern/ Company/firm has never been blacklisted. <b>[Annexure-II]</b>		
11.	An affidavit duly sworn before Notary that neither Bidder nor the firm/ Partners/ proprietor/Director of the Company/firm has never been convicted or punished by any Hon'ble Court of Law nor any criminal prosecution, involving moral turpitude, in which a charge sheet is issued, is pending against any of them. <b>[Annexure- III]</b>		
12.	Self-Declaration to the effect that the rates quoted in the Tender is the lowest rates, or the highest rate (as the case may be), quoted to any Government Institute/Hospital (State/Central) in India. <b>(Annexure- IV)</b>		
13.	An affidavit to the effect that Bidder does not have any relation with the person authorized to evaluate technically or involved in finalizing the tender. <b>(Annexure - V)</b>		
14.	Self-Attested copy of PAN		
15.	Attested scanned copy of Certificate of EPF & ESI Registration must be submitted along with the code number.		
16.	Copy of resolutions is submitted for authorization of signatory to sign this bid along with name and designation.		
17.	Self-Attested scanned copy of GST registration Certificate along with number.		
18.	Bidders must furnish the Acceptance in the format given in tender document <b>(Annexure VI)</b>		
19.	Permission under the provisions of Contract Labour (Regulation & Abolition) Act-1970		
20.	<b>Details required for refund of EMD:</b>		

	UTR No. Date Banker's name Branch name IFSC Complete postal address		
21.	MSME Certificate (if applicable)		
22.	Self-Attested scanned copy of Escalation Matrix		
23.	Para wise compliance with technical specification as mentioned in the tender document, as per given format in this tender document at <b>Annexure VII of technical bid</b>		
24.	Implementation plan for establishment of NGS Services in Public Private Partnership Mode, as per given format in this tender document at <b>Annexure VIII of technical bid.</b>		
25.	Statement of deviation from the technical specification mentioned in the tender document, as per given format in this tender document at <b>Annexure IX of technical bid.</b>		

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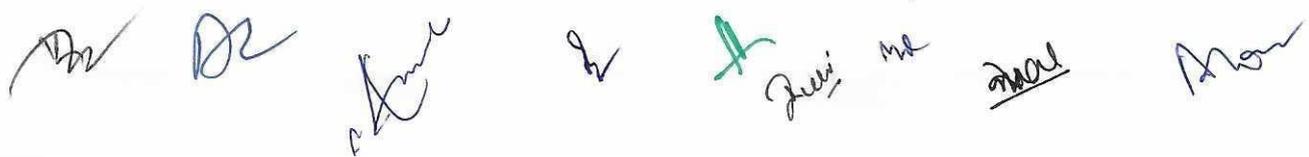
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**SECTION-II**

**GENERAL CONDITIONS OF CONTRACT**

1. The bid along with the necessary documents must be uploaded as per guidelines mentioned in the portal. All the documents in support of eligibility criteria are also to be scanned and uploaded along with the Bid. Bid submitted by any other mode will not be accepted. The list of documents to be submitted along with technical bid and financial bid are detailed in this tender document Annexures.
2. The Institute reserves the right to amend or withdraw any of the terms and conditions contained in this tender document or to reject any or all tenders without assigning any reason. The decision of the Director of the Institute in this regard will be final and binding on all. No claim or liability shall arise against the Institute for such rejection or modification.
3. This bid is non-transferable.
4. Proprietorships, Partnerships, Registered Societies, LLPs, and Companies duly registered under relevant Indian laws are eligible to apply.
5. The Bidder submitting their bid will be deemed to have read and accepted all the terms and conditions of tender. No verbal or written enquiries will be entertained in respect of acceptance or rejection of this bid.
6. Only proprietor will sign this bid document in case of a Proprietary Firm. In case of a Partnership firm, authorized partner of the firm shall sign this bid documents and copy of authorization of such partner shall be enclosed with bid. In case of a Company this bid documents shall be affixed with the seal of the company and signed by such person / persons as may be authorized by the articles of associations of the company and/ or a resolution of the board of directors thereof to sign for and on behalf of the company and copy of the resolution shall be enclosed with bid. The cancellation of any document such as power of attorney, partnership deed, etc. shall immediately be communicated by the Bidder (s) to the Institute in writing, failing which the Institute shall have no responsibility or liability of any action, taken on the strength of the said documents. Any misrepresentation in the authority submitted will render this bid liable to rejection, and may attract legal consequences.
7. The schedule of rate(s) and quantities must be filled carefully and clearly. All rates must be mentioned in words as well as in figures. **Please note that no corrections and no over writing in the Financial Bid will be allowed. Any bid containing overwritten**





**figures, corrections, or alterations in the quoted rates without proper authentication (signature and stamp) will be rejected.**

**8.**Subletting or subcontracting of the contract, whether in whole or in part, in any form whatsoever, is strictly prohibited. Any such act will result in immediate termination of the contract, forfeiture of the security deposit and all pending dues, imposition of penalty, and any other action as may be deemed appropriate at the sole discretion of the Director, SGPGIMS.

**9.**All pages of this bid document, including supporting documents, annexures, and enclosures, must be serially numbered, duly signed, and stamped by the Bidder. The total number of pages must be clearly indicated on the Technical Bid. **Bids lacking page numbering or declaration of the total page count will be treated as non-responsive.**

**10.**Only the information and details specifically sought in this tender document will be provided. If the Bidder wishes to submit any additional information, the same may be furnished separately on A4-size white paper, duly indexed, and uploaded along with the Technical Bid.

**11.**Only those Bidders who are found technically qualified will be permitted to participate in the subsequent stages of this bidding process.

**12.**Employees of Sanjay Gandhi Postgraduate Institute of Medical Sciences (the Institute) and their family members will not be eligible to participate in the bidding process. For the purpose of this clause, "family members" will mean parents, sons, daughters, brothers, sisters, and spouse. **A declaration to this effect must be submitted by the Bidder on the company's letterhead.**

**13.**In the event that a Bidder withdraws their bid before the expiry of the validity period, the Institute reserves the right to forfeit the Earnest Money Deposit (EMD). Such withdrawal will also render the Bidder ineligible to participate in any future tenders of the Institute for a period of one year.

**14.**The Institute reserves the right to seek clarifications regarding any documents or information submitted by the Bidder during the technical evaluation stage. However, submission of new or additional certificates will not be permitted. The required clarification, if sought, must be provided by the Bidder in the affidavit format.

**15.**The Institute reserves the right to reject any or all bids, at any stage and without assigning any reason thereof.

**16.**Bidders must quote for the entire schedule of the tender, and all quotes must be unconditional. **Any bid with partial or conditional quotation will be summarily rejected.**

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24. All personnel deployed by the Successful Bidder must wear the prescribed uniform/dress code as specified by the Institute from time to time.

25. The Successful Bidder must ensure that services are not disrupted due to absenteeism or shortage of personnel. Adequate standby arrangements and backup personnel must be maintained at all times to ensure continuity of services. **Failure to provide adequate backup personnel leading to service disruption will attract penalties as specified under the "Penalty" in Section III of this tender document.**

26. Before deployment of any personnel, the Successful Bidder must submit the following documents to the Institute:

26.1 A copy of the letter of appointment issued to each deployed personnel, duly signed by the incumbent, confirming their engagement under the Bidder's employment.

26.2 An undertaking from each deployed personnel stating that he/she is an employee of the Bidder and will have no claim whatsoever for employment, regularization, or any other service benefits from the Institute by virtue of such deployment under this contract.

**27. PERFORMANCE INDICATORS:**

27.1 Performance of the contract will be judged as on overall basis, 'inter alia' taking the following parameters into consideration: -

27.1.1 Attendance and punctuality of personnel deployed to provide the services.

27.1.2 Turn-Around-Time (TAT) of the test

27.1.3 Number of breakdowns in the Services.

27.1.4 Inter-personal and behavioural problems observed.

27.1.5 Undesirable actions observed which may cause or may have caused financial and reputation loss to the Institute.

27.1.6 Complaints received and time taken for their resolution.

27.1.7 General opinion/general assessment by any faculty/department/committee, constitute for the purpose of monitoring.

27.1.8 A Performance Review Committee may be constituted to evaluate service levels quarterly.

**28. RESPONSIBILITIES OF THE SUCCESSFUL BIDDER:**

28.1 The Successful Bidder must provide comprehensive NGS services as specified in Section III of this tender document.

28.2 In addition to the above, the Successful Bidder must perform any other duties as may reasonably be assigned by the Institute, provided such duties fall within the

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defined **Scope of Work**. These duties shall be executed with due diligence, care, and professionalism.

28.3 The Successful Bidder must ensure prompt, efficient, and high-quality NGS service delivery in accordance with the performance benchmarks stipulated in the tender. Adequate and competent personnel must be deployed at all times to meet the required service standards & adherence to the established protocols and guidelines.

28.4 All personnel deployed by the Successful Bidder must remain under the employment, control, and supervision of the Bidder. No employer-employee relationship will exist between the deployed personnel and the SGPGIMS. The Successful Bidder will be solely responsible for compliance with all statutory obligations, including but not limited to EPF, ESI, GST, and other applicable labour and taxation laws. The deployed personnel will have no claim whatsoever to be treated as employees of the Institute. In the event that any such claim or dispute arises, the Successful Bidder will be solely responsible and must indemnify the Institute against any such claims, whether monetary or otherwise.

28.5 The Successful Bidder will be fully responsible for any accident, injury, disability, or death involving personnel engaged by them. Any claim arising from such incidents will be borne exclusively by the Successful Bidder. The Bidder shall indemnify the Institute from all claims, liabilities, or legal proceedings arising from such occurrences, including compensation payable under statutory provisions.

28.6 In the event of the Successful Bidder's failure to fulfil contractual obligations—whether in part or in full and within the stipulated time—the Institute will have the absolute right to execute the work at the Bidder's risk and cost. All expenses incurred by the Institute in this regard will be recoverable from the Bidder's pending payments, including the security deposit and performance Guarantee.

28.7 The Successful Bidder must deploy suitably qualified and experienced supervisory personnel to oversee and guide the workforce for the effective execution of services, as directed by the Nodal Officer/Chairperson-Core Lab. The Bidder will be fully responsible for the conduct, integrity, and background verification (police verification) of all deployed personnel. No individual with a criminal background or ongoing criminal case must be deployed under any circumstances.

28.8 The Successful Bidder must comply with all applicable labour laws, including the **Minimum Wages Act, 1948**, and other relevant statutes, rules, and

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regulations in force in the State of Uttar Pradesh. The Bidder must also ensure compliance with all directives and regulations issued by statutory authorities from time to time. Any liability arising on the Institute due to the Bidder's non-compliance with statutory obligations will be the sole responsibility of the Bidder. The Institute reserves the right to recover any such financial liability by deducting the corresponding amount from the Bidder's pending bills, security deposit, or future payments.

- 28.9 The Successful Bidder will be responsible for the conduct and discipline of all deployed personnel. In case of any complaint, misconduct, negligence, or indiscipline, the Bidder must take appropriate disciplinary action, including removal or substitution of the concerned personnel, as directed by the Nodal Officer/Chairperson-Core Lab either verbally or in writing. The Institute must bear no responsibility for any prosecution, liability, or legal proceedings arising from acts or omissions of the Bidder's personnel.
- 28.10 Any violation of applicable laws or statutory provisions by the Successful Bidder will be their sole responsibility. The Institute must stand fully indemnified against all legal, financial, or administrative consequences arising there from.
- 28.11 The Successful Bidder must also comply with all ethical and regulatory norms as per ICMR/NABL/PCPNDT
- 28.12 The Successful Bidder must undertake comprehensive equipment maintenance with an uptime guarantee of 95 % subject to specified penalties, ensure regular quality control and calibration, manage data securely and report key performance indicators, maintain necessary insurance coverage, indemnify the Institute against equipment-related claims, and the bidder must address the handling of technology updates and obsolescence.
- 28.13 The patient data and the medical records belong to the hospital and the patient. The PPP partner has access to this data for the purpose of providing the service but not ownership. The Institute has a right to use the equipment and software for the duration of the PPP agreement. Any publications, patents and innovation or presentations arising from the use of the NGS facility will remain property of the SGPGIMS, Lucknow. All publications, patents and innovation must acknowledge the Institute and potentially the contribution of the PPP partner, as agreed upon.
- 28.14 The Successful Bidder must fully indemnify the Institute against any legal, financial, or statutory liability arising in respect of the personnel employed,

engaged, or deputed by the Bidder under the agreement executed between the Institute and the Successful Bidder.

28.15 The Successful Bidder will strictly comply with all applicable labour laws, social security regulations, and other statutory provisions in force from time to time in respect of its personnel. The Institute will bear no responsibility for any claim, liability, or dispute arising from or related to the personnel engaged by the Bidder. The Bidder must indemnify the Institute against any such claims, including compensation or damages arising from accidents, injuries, or other incidents involving its personnel or third parties. The Successful Bidder must make appropriate arrangements to ensure the safety and security of all personnel deployed under this contract.

28.16 If, at any stage, it is found that the information, documents, or certificates submitted by the Successful Bidder are false, forged, fabricated, or manipulated, the contract will be liable for immediate termination, and the EMD and/or Security Deposit will be forfeited without any claim whatsoever against the Institute. Furthermore, if any legal or financial liability is imposed on the Institute or its employees by any government or local authority due to such misrepresentation or non-compliance, the entire responsibility and consequent loss will rest solely with the Bidder.

**29. CONSIDERATION/ COMPENSATION/ PAYMENT:**

29.1 The Successful Bidder must submit the monthly bill in triplicate, along with the following documents pertaining to the preceding month:

- 29.1.1 Proof of payment of wages to all deployed personnel through electronic transfer
- 29.1.2 Proof of deposit of ESI and EPF contributions for all deployed personnel; and
- 29.1.3 Biometric attendance records of all deployed personnel at the Institute.

The payment will be released only after verification of the above documents and upon certification of satisfactory performance of services by the officer designated by the Institute for this purpose.

29.2 The Successful Bidder must submit the monthly bills, complete in all respects, within the first week of every month. Subject to verification, clarification, or resolution of any dispute or difference, the Institute will process and settle the bills within **30 (thirty) days** from the date of receipt of the duly completed bills along with all requisite supporting documents as specified in Clause 30.1.

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29.3 Payments will be made only against bills submitted along with valid documentary proof of statutory compliance, including deposition of PF, ESI, and GST for the relevant month.

**30.COMPLIANCE OF LABOUR STATUTES:**

30.1 The Successful Bidder must comply with all the statutes pertaining to Labour Laws which are in force at present or which may come into force during currency of the contract.

30.2 The Successful Bidder must agree to maintain employment records in respect of its personnel as required under various Labor Statutes, such as attendance register, wage register, wage slips, bonus register and leave register etc. If Successful Bidder engages 20 or more personnel in the Institute premises, the Successful Bidder must immediately obtain required permission under the provision of the Contract Labor (Regulation and Abolition) Act, 1970. Successful Bidder must ensure strict compliance of all labour laws as applicable in Uttar Pradesh.

30.3 It will be the sole responsibility of the Successful Bidder to abide by the provisions of all Labor Laws as to the workers engaged by him for performance of the contract. The Institute reserves the right to request and review documentation to verify the Successful Bidder's compliance with these laws.

**31.CONTROL & SUPERVISION OF SUCCESSFUL BIDDER'S PERSONNEL:**

31.1 The Successful Bidder must in person or through the supervisors, supervise and control the working of all the personnel engaged by him for the purpose of carrying out the obligations under the contract and must be fully responsible for maintaining discipline, peace, good behaviour, appearance of the personnel deployed in the Institute's premises.

31.2 The Successful Bidder will also ensure that all such personnel are adequately trained and qualified to perform their assigned tasks, particularly those involved in the operation of the NGS services.

31.3 In the event of the work carried out by the Successful Bidder or its personnel if being not found satisfactory, the Successful Bidder upon advice, directions or orders from the Institute must take immediate necessary steps so as to provide prompt, uninterrupted and effective services, as per terms of contract.

31.4 The Successful Bidder must ensure that the personnel engaged by them must remain on the premises of the Institute as per timings indicated by the Institute. However, prior permission will have to be obtained by the Successful Bidder/its

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supervisors from the Institute in the event of Successful Bidder/its personnel being required to remain on the Institute's premises beyond the aforesaid stipulated time and/ or on Sundays and fixed Public Holidays for any reasons whatsoever.

**32. DAMAGES TO PERSON & PROPERTY:**

- 32.1 The Successful Bidder must ensure that all personnel deployed for carrying out the terms of contract is duly covered and registered under beneficial insurance scheme of ESI corporation and their contribution is regularly deposited to meet any eventuality of accidents (fatal or otherwise) or injuries.
- 32.2 The Successful Bidder must ensure that the Institute will in no way be held responsible or liable to meet any claim of the personnel deployed by the Successful Bidder against any accident or injury etc. suffered by the personnel of Successful Bidder during the course of their employment.
- 32.3 The Successful Bidder must indemnify the Institute at all times against all claims for compensation under the provision of any law for the time being in force or in respect of any personnel employed by the Successful Bidder in carrying out the contract and against all costs and expenditures incurred by the Institute in connection therewith.
- 32.4 The Institute must be entitled to deduct any amount due for such claims including costs and expenses in connection with such claim from the money payable by way of consideration as aforesaid.
- 32.5 If in the course of execution of the contract by the Successful Bidder any damage is caused by the Successful Bidder or its personnel deployed in the Institute's premises to persons and property of the Institute, the Successful Bidder must be liable for the same and indemnify the Institute against such damages. Successful Bidder must also render all assistance and cooperation to the Institute in the event of any inquiry relating to any accident.
- 32.6 In case of any lapse, default and negligence, fraud etc. on the part of the Successful Bidder or its personnel deployed in the Institute's premises, due to which the Institute suffers any loss, the Successful Bidder will be responsible to indemnify the loss and damages to the Institute. However, Institute will be at liberty to recover such losses from his security deposit and/or other payments due to him.
- 32.7 The Successful Bidder must indemnify the Institute against any action, proceedings, claims or demands of any persons(s), or its personnel made against

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the Institute in respect of Services. The Successful Bidder must also indemnify the Institute for any commission or omission or default on the part of the Successful Bidder, its personnel or agents which the Institute may have to pay, incur or sustain by reasons of any such action, proceedings, claims or demands or otherwise in relation thereto, or for any reasons whatsoever.

32.8 The Institute reserves the right to recover damages from security deposit, monthly bills, or through legal proceedings if required.

**33. MISCELLANEOUS LIABILITY/RESPONSIBILITY:**

33.1 The Successful Bidder must not divulge any information confidential or otherwise that he may come across. The Successful Bidder has been granted permission by the Institute to enter the premises only for the purpose of carrying out the contractual obligations and not for any other reasons or purpose. It is specifically made clear to the Successful Bidder that such permission is valid only during the currency of the contract and such permission must not be construed to confer any right on the Successful Bidder and or for its personnel, including the right to tenancy, sub-tenancy etc.

33.2 Any financial liability arising to the Institute under the contract will be deducted from the bills of the Successful Bidder and if the full amount is not recovered then the same will be recovered from the security money of the Successful Bidder.

33.3 The Successful Bidder and their personnel must follow the instructions/directions/orders/rules and regulations of the Institute in force or as amended from time-to-time by the competent authority of the Institute or officer nominated by the Institute or Nodal officer/Chairperson – Core Lab of the Institute. The Successful Bidder on the direction, orders or advice of the Institute will be under mandatory obligation to change the personal immediately.

33.4 The Director of the Institute or any officer authorized by the Institute, may review or ascertain and enforce due and proper observance of the laws and rules and regulations. The officer so authorized by the Institute or the Director of Institute, may investigate into any complaint regarding default in terms and conditions of bid/Agreement committed by the Successful Bidder.

33.5 If, during the execution of this contract, any damage is caused by the Successful Bidder or its personnel to persons or property of the Institute, including damage to the Institute's facilities, the Successful Bidder will be liable for such damage and must indemnify the Institute against all resulting claims, actions, demands,

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losses, liabilities, damages, costs, and expenses. The Successful Bidder will also provide all necessary assistance and cooperation to the Institute in the event of any inquiry relating to any accident or damage.

- 33.6 No party will be allowed to be represented by legal expert during any investigation, enquiry, appeal or any other proceeding by or before any officer of the Institute against the Successful Bidder.
- 33.7 The Successful Bidder must follow the employment reservation law/order as applicable in Uttar Pradesh Government.
- 33.8 The Successful Bidder must be liable to pay compensation for any loss or damage caused to the property of the Institute under the contract.
- 33.9 The Successful Bidder must comply with all instructions/direction/rules and regulations of any statutory authority and discharge all obligations, imposed upon him by the statutory authorities or under any law and must indemnify the Institute and officers/employees from any claim or consequences/damages for any lapse or non-compliance thereof.
- 33.10 The Successful Bidder and his worker must abide by the rules and regulations of the Institute as well as direction/instructions issued by the Director of Institute or on his behalf by the authorities from time to time and violation of which may result in cancellation of the contract.
- 33.11 The prospective Bidder is expected to visit the Institute to ascertain the type of actual work. The prospective Bidders may contact Nodal officer/Chairperson – Core Lab to understand the kind of work to be carried out during the contract period.

**34. PLACE:** The place of work will be Core Lab, C Block, SGPGIMS.

**35. ESCALATION MATRIX FOR SERVICE SUPPORT OR COMPLAINTS REDRESSAL:**

- 35.1 Bidder must provide Escalation Matrix of names, designation, Telephone Numbers, email of responsible employees /office and complaint redressal for Service Support.
- 35.2 In case the Successful Bidder fails in fulfilling the obligations of work/service under the contract, fully and in time, the Institute must have the absolute right to take up the work at the Successful Bidder's cost and risk, and recover all such expenses from the amounts due to the Successful Bidder including their Security Deposit.

35.3 Non-submission or non-functioning of the Escalation Matrix shall be treated as non-compliance and may attract penalties.

**36. VALIDITY OF BID:** The initial validity of the offer made in bid is 180 days from the date of opening of the technical bid. At the behest of the Institute the Successful Bidder must extend the validity period of their offer subject to a maximum of another 180 days. Failure to extend validity as requested shall result in disqualification of the bid without further correspondence. (As per GeM rules)

**37.COMMENCEMENT OF WORK:** The Successful Bidder must commence the work within 180 days from the date of execution of the Agreement. Failure to do so may result in cancellation of the contract and forfeiture of EMD or Security Deposit, as applicable. The date of agreement will be effective from the date of commencing operation of NGS Services.

**38.PERIOD OF CONTRACT:**

38.1 The contract will be valid for a maximum period of **10 (Ten) years** from the date of execution of agreement.

38.2 The initial term of the contract shall be **three (03) years**, hereinafter referred to as the **"Minimum Period of Contract."** During this period, the Successful Bidder will not withdraw from the contract under any circumstances. Any such withdrawal or failure to fulfil contractual obligations will result in the **forfeiture of the Earnest Money Deposit (EMD), Security Deposit, and/or Performance Bank Guarantee**, as applicable, along with the **forfeiture of all pending dues or bills** of the Bidder, without prejudice to any other action deemed appropriate by the Institute.

38.3 Thereafter, the contract may be renewed for further periods of three (3) years, two (02) years and two (2) years, respectively, based on a joint review of performance and mutual agreement between the Institute and the Successful Bidder on the written request of the Successful Bidder made at least three (03) months before the expiry of the current year of the contract. The Renewal will be subject to the report of Satisfactory Performance submitted by the Nodal officer/Chairperson – Core Lab/any person authorized by the Institute. Each renewal will be executed on the **same terms and conditions** as contained in the original agreement, unless otherwise mutually agreed in writing. However, the decision to renew or not renew the contract will rest **solely at the discretion of the Director, SGPGIMS**, irrespective of any performance report or recommendation.

38.4 Notwithstanding the provisions of the preceding clauses, in the event of non-renewal or expiry of the contract, the Successful Bidder will be obligated to continue providing services under the **existing terms and conditions** until such time as an alternative arrangement is made by the Institute to ensure continuity of operations. Failure to comply with this obligation shall result in the **forfeiture of the Security Deposit, Bank Guarantee, Performance Bank Guarantee, and any unpaid dues**, and may further lead to **initiation of blacklisting proceedings** against the Bidder by the Institute.

**39. TAXES & DUTIES:**

39.1 The Successful Bidder will be responsible for the payment of all applicable taxes, duties, levies, and other charges in connection with the supply, installation, operation, and maintenance of the equipments and the provision of services as per scope of services mentioned in Section III, as applicable in accordance with the prevailing laws and regulations of India. This includes, but is not limited to:

- 39.1.1 Goods and Services Tax (GST)
- 39.1.2 Income Tax, including Tax Deducted at Source (TDS)
- 39.1.3 Customs duties (if applicable, for imported equipment or components)
- 39.1.4 Any other applicable central, state, or local taxes, duties, levies, or charges.

39.2 The Successful Bidder will be responsible for maintaining accurate records of all taxes paid and for filing all necessary tax returns in a timely manner. The Successful Bidder will provide the Institute with copies of relevant tax payment challans and returns as and when reasonably required. Statutory levies like Turnover Tax, Income Tax deduction at source and other statutory levies, as applicable from time to time, will be deducted from the bills of the Successful Bidder.

39.3 The rate of GST applicable to the supply of the NGS and other ancillary equipment, and the NGS services will be as per the prevailing GST laws. Any changes in the GST rates or the imposition of new taxes, duties, levies, or charges will be to the account of the Successful Bidder.

39.4 The Successful Bidder will be solely responsible for compliance with all applicable tax laws. The Institute will not be liable for any tax defaults by the Bidder.

**40. SECURITY DEPOSIT:**

- 40.1 The Successful Bidder must submit security deposit @ 3% of the contract value, having validity of 132 months. The Successful Bidder must ensure the extension of its validity, if the contract is extended.
- 40.2 The security deposit may be submitted in the form of Bank Guarantee of any Scheduled Bank, in favour of '**Director, SGPGIMS, Lucknow**'.
- 40.3 The security deposit will be released, or refunded, as the case may be, only upon expiry of a period of 06 (Six) months after the expiry of the contract or its termination, as the case may be, after adjustment of all dues of the Institute or damages of any kind, if any.
- 40.4 The security deposit will also stand forfeited, in its entirety, in case the Successful Bidder withdraws in violation of "*Minimum Period of contract*".
- 40.5 The Institute will have the right to adjust any and all sums due to it from the Successful Bidder against the Security Deposit, without prejudice to any other rights or remedies available to the Institute under this Agreement or under the law.

**41. NOTICE PERIOD FOR ABANDONMENT OF CONTRACT:**

- 41.1 The successful bidder will be entitled to withdraw from the contract during initial period of three (03) years.
- 41.2 After expiry of the "*Minimum Period of contract*", either party will be entitled to withdraw from the contract after serving three-month notice in writing to the other party in this behalf.
- 41.3 Notwithstanding any other provision contained herein, if the Successful Bidder gives a THREE months' notice of withdrawal from the contract, the Institute will endeavour to ensure alternate arrangement. However, even after expiry of Three months' notice, if necessary, alternative arrangement could not be made by the Institute, the Successful Bidder must continue to work under the contract till such time the alternate arrangements are made by the Institute. In the event of failure to observe this condition by the Successful Bidder, the Institute/ Director, SGPGIMS will forfeit entire Security Deposit/ Bank Guarantee/ Performance Bank Guarantee, etc., and any dues/ pending bills will also stand forfeited and the process of black listing the firm may also be initiated against the Successful Bidder.

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**42. TERMINATION OF AGREEMENT:** After giving opportunity of being heard to the Successful Bidder, in a summary proceeding, the Institute may terminate the contract in the event of:-

- 42.1 Breach of any of the terms and conditions of this contract.
- 42.2 Any document or information furnished by the Successful Bidder, either before the signing of the contract or during the subsistence thereof, being found to be forged, fabricated or materially incorrect.
- 42.3 The Successful Bidder submitting to the Institute materially false or incorrect reports.
- 42.4 Interference, in any form, during any inspections by an inspector nominated by the Director.
- 42.5 The Successful Bidder fails to observe agreed service standards or fails to provide Services in conformity with Institute; instructions or procedures or protocol.
- 42.6 The representations and declarations made by the Successful Bidder before entering into the contract with regards to its performance of Services, functions etc., are found to be false and misleading.
- 42.7 The Successful Bidder goes into liquidation or is wound up or dissolutions proceedings are initiated.
- 42.8 A liquidator, receiver, administrator, or similar officer is appointed to take possession of the undertaking, business, or assets of the Successful Bidder.
- 42.9 Breach of any other existing Govt. rules applicable.
- 42.10 There is a change in the ownership or control of the Successful Bidder that, in the reasonable opinion of the Institute, is likely to affect the Successful Bidder's ability to perform its obligations under this Agreement, and such change is not approved in writing by the Institute.
- 42.11 The Successful Bidder assigns or subcontracts its obligations under this Agreement without the prior written consent of the Institute. In the event of termination for cause by the Institute, the Institute will have the right to:
  - 42.11.1 Take possession of the NGS and any related equipment or facilities.
  - 42.11.2 Engage a third party to provide the Services, and the Successful Bidder will be liable for any additional costs incurred by the Institute in doing so.
  - 42.11.3 Forfeit the Security Deposit in full.
  - 42.11.4 Recover from the Successful Bidder any and all losses, damages, costs, and expenses incurred by the Institute as a result of the termination.

- 42.11.5 Pursue any other remedies available to it under this Agreement or under the law.
- 42.11.6 In the event of termination for convenience by the Institute, the Institute will pay the Successful Bidder for:
  - 42.11.6.1 All Services performed satisfactorily up to the date of termination.
  - 42.11.6.2 Any reasonable costs incurred by the Successful Bidder in connection with the orderly termination of its obligations under this Agreement, provided that such costs are properly documented and approved by the Institute.
- 42.12 The decision of the Director to terminate the contract under this clause will be final and binding and will not be subject to arbitration.

**43.ASSIGNMENT:** The Successful Bidder will have no right to assign, transfer or sublet the Contract arising out of this Tender.

**44.GOVERNING LAW:** The law of India will apply to the Contract arising out of bid. The Courts at Lucknow will have exclusive jurisdiction in all matters arising out of the contract.

**45.ACTS OF GOD & OTHERS:** Neither party will be held liable for failure or delay in performance of its obligations under this Agreement, if such failure or delay is due to Acts of God, war, civil unrest, natural disasters, pandemic, or other events beyond the reasonable control of the affected party.

**46.SETTLEMENT OF DISPUTE AND ARBITRATION:**

- 46.1 In the event of any dispute or difference between the parties relating to or concerning the interpretation of the contract or any alleged breach thereof or any matter relating to the contract, the same must be settled by the parties, as far as possible, by mutual discussions and consultation between themselves. The dispute must be so settled only when the same has arisen during the currency of the contract. No party will be allowed to be represented by a lawyer during any proceeding of mutual discussions and consultation.
- 46.2 All disputes or differences whatsoever arising between the parties out of or relating to the construction, meaning, operation or effect of this agreement or subject thereof or the breach thereof that cannot be settled by good faith and negotiations between the parties within 60 days of the commencement of negotiations will be settled mutually referring the dispute to the sole Arbitrator under the provisions of the Arbitration & Conciliation Act, 1996 and the award passed by him shall be binding. The expense on arbitration will be divided equally.

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46.3 The place of arbitration will be Lucknow.

46.4 The Language of Arbitration will be English.

**47.SPECIAL CONDITION:** Notwithstanding anything contained in this bid document, Special Terms and Conditions mentioned in Section-III will prevail over the General Terms and Conditions mentioned in this bid Document.

**48.STAMP DUTY:** The cost of stamp duty and registration of the Agreement, if any, will be borne exclusively by the Successful Bidder.

**49.Non-Disclosure and Confidentiality:** The Successful Bidder will not disclose or make public any data, documents, communications, or other information obtained during the execution of the contract without prior written permission of the Institute.

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**SECTION-III**

**SCOPE OF WORK AND SPECIAL TERMS & CONDITIONS**

1. The successful bidder should establish a high end NGS facility for the diagnosis and research, at the central research facility (Core Lab), SGPGIMS, Lucknow.
2. It should help SGPGI, time to time in identifying the top NGS applications and services to be offered by the lab for patient care services. Additionally, it will also provide support to institute-led and sponsored research projects of the faculty members.
3. It is mandatory to maintain the regulatory compliance with ethical and regulatory norms as per ICMR/NABL/PCPNDT
4. Pricing for these services will be obtained through bid and will be accepted only after the techno-commercial deliberations. These will be reviewed and updated regularly based on the prevailing technology, kits/reagents cost, sequencing cost and computational costs. It should not be more than the average prevailing rates by other reputed service providers/reputed medical institutes.
5. The successful bidder will invest CAPEX in establishing the NGS lab, including procurement of the optimal equipment and platforms, ensuring availability of warranties and post-installation support, bioinformatics & computational support for data analysis, networking and storage along with the trained manpower for successfully performing the tests.
6. The successful bidder will also manage inventory and cost optimization, leveraging its experience from running large-scale NGS operations to ensure efficiency and financial sustainability.
7. All the services, including the procurement of optimal equipment, recruitment of appropriate manpower and reporting of clinical investigation, will be under direct supervision and with due approval by SGPGI
8. All the equipment installed should be of high end from reputed manufacturer with latest make & model in accordance with the specifications provided as **Annexure-x**. It is mandatory to update the hardware and software time to time, with the latest versions.
9. SGPGI would provide physical space, utilities required for day-to-day operations including clean water, metered electric supply with generator backup. SGPGI is expected to start with an approximate 350 NGS tests a month (eg Whole Exome Sequencing, Targeted customized panel, RNA sequencing, Comprehensive Tumor

panels etc), which is very likely to increase subsequent to the regular functioning of the lab.

10. Ownership status of all movable assets created from the investments made by the Successful Bidder will remain with the Service Provider.

11. The successful bidder should be able to provide the services of the tests which should include but not limited to those enlisted in the table below.

11.1 Whole Exome sequencing

11.2 Whole genome sequencing

11.3 Targeted and customized panel for oncology as well as non-oncology setting including hematological, cardiovascular, neurological, immunology/auto-inflammatory, infectious disorders etc. These panel should be capable of detecting SNVs/Indels/large deletions/CNV/Fusions. (Minimum coverage of 500x for somatic mutations) \*

11.4 Multigene germline panel for tumors with germline predispositions

11.5 Non-Invasive Prenatal Testing (NIPT)

11.6 High resolution HLA typing (6 or more loci, preferably with long read chemistry)

11.7 cf/ct DNA (liquid biopsy) based mutation analysis

11.8 Mitochondrial DNA sequencing

11.9 Comprehensive genome profile (including HRR/HRD/TMB)

11.10 RNA sequencing and transcriptomics.

\* Price quoted for the targeted genetic testing may be based on the number of genes targeted. E.g - <20, 20-40, 40-60 etc.

12. The successful bidder should be willing to undertake other NGS based testing like NGS based MRD assay, Ig/TCR immune repertoire /clonality assay., Methylations studies and epigenomics, Pharmacogenomics, Metagenomics, microbial genotyping and biodiversity analysis (bacterial and viral genotyping) etc.

13. Research Support: In addition to the diagnostic services, the Successful bidder should also provide support and services for institute-led and sponsored research projects of the faculty member. Research-focused NGS panels for preclinical animal models and in vitro cell culture studies, enabling validation of gene knockdown, knock-in, and gene-editing models, with detection of on-target and off-target variants, including SNVs, Indels, CNVs, and structural variants, to support mechanistic and translational preclinical research.

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- 14. For diagnostic test, the cost offered should be for a complete end to end solution (Sample processing to the clinical report generation). For research related work, an option for end-to-end work, only sequencing with raw data handover to PI as well as sequencing with data analysis may be offered at different rates, which shall be mutually agreed upon by SGPGIMS and the successful bidder after due techno-commercial deliberation.
- 15. The patients will be charged an additional 10% as the overhead charges. The final billing amount to the patients will be the mutually agreed bid price of that test plus 10% as an overhead charge, which will be deposited to Director, SGPGI account.
- 16. The TAT of these tests should be maintained in a reasonable manner. It should not be more than 21 days. Rapid testing for clinically actionable mutations is also expected. Monthly monitoring of TAT compliance will take place by the Core Lab committee members. While TAT is influenced by sample volume and nature of the test, Bidder needs to ensure TAT consistency for majority of the tests. Certain exceptions can be discussed jointly and coordinated on a case-by-case basis
- 17. Since, SGPGI is a premier teaching institute with students and faculty members from different field of basic as well as medical science, the facility should have free access to medical professionals who want to see and learn the technology. Access for these external laboratory personnel shall be granted only after discussion and prior approval by the joint working committee, (as per Annexure XVI) to ensure that all processes, SOPs and security protocols of the lab remain fully compliant
- 18. The successful bidder should coordinate with SGPGI and conduct regular teaching modules/CME/Hands on activities for the students/staff and faculty members of the institute. It is expected that well-formed teaching modules be conducted every six months for the faculty/technologist/students of SGPGI.
- 19. The facility will also be used for the national workshops/CME/or other teaching and training activities for the students/faculty from outside SGPGI as well. All such events need to have prior approvals from the joint working committee, (as per Annexure XVI) The approved rates of various investigations should include all the kits/reagents/major consumables/petit items including stationaries. The final clinical report should have all the references and guidelines (which should be updated from time to time).
- 20. The samples with failed results need to be repeated free of cost.
- 21. The reanalysis or retesting of any discordant report needs to be done after due discussion with the treating consultant/requisitioner in order to reach a clinically

fruitful result. The request of reanalysis should be placed within 30 days. The charges of re-analysis/re-testing can't be more than 60% of the original cost and will be decided on the mutually agreeable forms.

- 22. Additional testing, if needed (requested over the primary test) shall be charged extra as per the finalized and approved rates
- 23. The NGS facility will be primarily used for the evaluation of diagnostic samples of the patients being treated at SGPGIMS. Samples of patients being treated at other government institutes may also be accepted, but only after due registration and generation of CR number of SGPGIMS. The requisition of these will be done by respective department.
- 24. These NGS clinical reports will be reported jointly by the SGPGIMS Faculty (Clinical Signatory) and Bidder's Authorized Molecular Expert / clinical geneticist (Technical Signatory).
- 25. The Clinical signatory will be a faculty member from the Departments of Hematology/Pathology/Medical Genetics/Molecular Medicine/Microbiology/Transfusion Medicine etc. having sufficient experience/training in the field and deputed for the work by competent authority (HOD/Director, SGPGIMS)
- 26. These reports need to be integrated to the HIS system of the SGPGIMS. A detailed PDF report should be uploaded on HIS as a link. Bidder to provide an API link to connect Laboratory information management system (LIMS) and the NGS lab to share the report link. In case this does not become possible, hard copy of the reports should be dispatched to respective department/patient.
- 27. All data generated through this NGS facility shall remain the sole property of SGPGI. Under no circumstances shall NGS-generated data be shared, transferred, or disclosed to any external institution, collaborator, private partner, or third party without prior written approval from SGPGI and the Principal Investigator (PI), in accordance with institutional policies. For data generated using support from extramural research grants, data ownership, access, sharing, publication rights, and intellectual property (IP) shall be governed by the applicable rules and guidelines of the respective funding agencies and SGPGI
- 28. NGS facility is a highly specialized facility with unique and specific needs as well as topographical requirements. It is therefore the responsibility of the Bidder to inspect the proposed site, which is the Core lab (Central Research Facility), C block, SGPGIMS (in minute details) and ensure the suitability of the site/space as provided by the SGPGIMS.

- 29. Adequate built-up space for establishment of NGS facility would be provided by the SGPGIMS in the premises of Core lab (Central Research Facility) SGPGIMS. The Bidder shall be solely responsible for the additional civil work (if required) at the allocated space as per specifications, by the Bidder with no liability on the part of the SGPGIMS.
- 30. Installation and maintenance of all the civil, electrical, additional air-conditioning provisions (considered essential for installation of equipment) shall be the responsibility of the Bidder. The standard fixtures, furniture and selection of interior materials should have ease of replication & its maintainability will be the responsibility of the Bidder. SGPGI will designate a point of contact to coordinate and provide support for these activities as needed
- 31. SGPGIMS will provide the electricity till the main panel. Electricity from main panel onward to the different areas of NGS facility shall be metered and billed to the Bidder, periodically. A back up supply in the form of Generator supply will be made available to the equipment in case of disruption of main electrical supply by the SGPGIMS, however at no time SGPGIMS will be liable to the damages resulting from power failure. Adequate UPS and its batteries, capable of supporting the power requirements of NGS facility with all accessories and facilities as such should be installed and maintained to take care of unprecedented shut downs by the Bidder.
- 32. All expenses on account of maintenance of premises and the equipment or any other expenses incurred in day to day running of NGS facility shall be borne by the Bidder
- 33. The SGPGIMS will not be responsible for any loss / damage to machine or property due to natural calamity or otherwise.
- 34. The space with all the renovations, modifications by the Bidder shall become the property of the SGPGIMS, after expiry of agreement/MOU period.
- 35. At all instances, where the identity of the facilities is concerned, the name of the nodal department and SGPGIMS shall precede that of the Bidder.
- 36. The technical staff, recruited by the Bidder, should have the qualification specified by the **SGPGIMS (Annexure -XI to XIV)**, any deviation from the same would be taken as a breach in agreement and be liable for suitable actions.
- 37. The firm shall submit an undertaking of deploying suitable manpower having requisite qualification and competency to run the NGS facility smoothly. **(as per Annexure -XV)** This will be solely responsibility of the Firm and the SGPGIMS, shall in no way held responsible for it.

- 38. In case of an unforeseen ambiguous situation regarding charges, the matter shall be amicably sorted out by the Core lab committee, and the Bidder. If unresolved, Monitoring Committee **(As per Annexure XVI)** may be approached to resolve the matter.
- 39. The investigation charges will be deposited at the SGPGIMS Cash Counters as is done for other investigations. Service Tax or GST/similar taxes at applicable rates will be charged additionally, if applicable, in future, as per any government guidelines.
- 40. It would be the responsibility of the Bidder to ensure patient confidentiality and protection of clinical and academic (including research) data by appropriate methods. If in any case contrary is proven later, the same shall be cognized as a breach of contract.
- 41. There should be system in place by the bidder for prompt acknowledgement of any complaint made by any official of SGPGIMS within 24 hrs and redressal of the complaint within a reasonable timeframe. The bidder shall provide contact number and email address in the agreement.
- 42. The successful bidder must abide by all the guidelines issued by the Institute & Statutory/Regulatory Bodies. In case of violation, the contract will be terminated after providing an opportunity of hearing to the successful bidder, at one month's notice.
- 43. The successful bidder must commence provision of NGS Services within time specified under **cl 37 Section II** and demonstrate individually the specification/features as well as operation/performance of the equipment to the satisfaction of the Institute and obtain an "Commissioning Certificate" (as per format in **Annexure XVII**) duly signed and with proper stamp of the Institute. A proper detail of stock taking must be obtained in the invoices from the Institute with signature and seal.
- 44. The commissioning report must be submitted to the Institute with details of the project, layout plan & civil construction and infrastructure development separately.
- 45. The Institute may also depute one of its representatives with prior intimation to the successful bidder to be present for inspection after the completion of the commissioning work. The signature of such official, if deputed, in the commissioning report is essential.
- 46. **PAYMENT TERMS:**
  - 46.1 Preferably, an ESCROW account will be opened to facilitate timely payment to the successfully service provider.

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- 46.2 The payment related formality shall only be initiated after validation of report which is mandatory in nature.
- 46.3 The payment shall be made based on individual patients name & CR no. The report shall be generated by HIS, which shall be verified by the Nodal Officer/Administration thereafter Hospital Accounts will Instruct State Bank of India, SGPGIMS Branch, Lucknow.
- 46.4 There are four types of Mode of payment i.e. PED, CREDIT Card/DEBIT CARD CASH as well as DEBIT from IPD Patient.
- 46.5 The payment on account of Credit Card shall be released on T+2 (Working days) Subject to confirmation by the Banker.
- 46.6 Hospital accounts will ensure timely deduction of tax as per rules.
- 46.7 Bifurcation of money as agreed upon in the Contract shall happen only after actual transfer/Credit on money in the Institute account.
- 46.8 There shall be a provision for audit. At the initial stage, the first audit would happen after one week, then at fortnight, month then quarter basis. Audit committee for the same will be formed.

47. **PENALTY:** In case the contractor fails in fulfilling the obligations fully and on time, the Institute will impose penalty as per the details mentioned below:

Sl. No.	Description	Penalty		
		1 <sup>st</sup> Instance	2 <sup>nd</sup> Instance	3 <sup>rd</sup> Instance
1.	Subletting of contract (clause 9, Section II).	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.	-	-
2.	Failure to submit complete personnel details before deployment as motioned in clause 22, Section II of the tender document.	Up to 15 days, INR 25,000.00 per personnel. Beyond 15 days termination of contract with termination charges @ 2.5% of the contract value & forfeiture of the security deposit and all pending dues.	Up to 15 days, INR 50,000.00 per personnel. Beyond 15 days termination of contract with termination charges @ 5% of the contract value & forfeiture of the security deposit and all pending dues.	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.
3.	Failure of deployed human resource to wear the specified uniform/dress or identity card; OR if staff identity	@ 2.5 % of the contract value.	@ 5 % of the contract value.	Termination of the contract with termination charges @ 10% of the contract value &

*[Handwritten signatures and initials]*

	card/dress is found carrying the Institute's name or logo or both (Clause 23 & 25, Section II of the Tender Document)			forfeiture of the security deposit and all pending dues.
4.	Non installation / Delay in installation of Aadhar based biometric attendance system by the Successful Bidder (clause 24, Section II of the tender document)	Rs. 25,000 per day, till the successful bidder installs and makes functional the Aadhar based biometric attendance system.	--	--
5.	Failure to provide adequate backup personnel leading to service disruption (clause 26, Section II).	Up to 15 days, 1 day wages per personnel per day. Beyond 15 days termination of contract with termination charges @ 2.5% of the contract value & forfeiture of the security deposit and all pending dues.	Up to 15 days, 2 day wages per personnel per day. Beyond 15 days termination of contract with termination charges @ 5% of the contract value & forfeiture of the security deposit and all pending dues.	Termination of the contract with termination charges @ 10% of the contract value, forfeiture of the security deposit and all pending dues.
6.	Provisioning poor quality services by the successful bidder as per in accordance with the performance benchmarks stipulated in the tender (clause 30.3, Section II)	@ 2.5 % of the contract value.	@ 5 % of the contract value.	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.
7.	If the personnel deployed by the successful bidder is involved in any act of misbehaviour/ misconduct /indiscipline/ disobedience (clause 30.9, Section II)	Warning/ counselling & replacement of human resource deployed by the successful bidder as decided by the Institute depending on the gravity of the act & additional penalty @ 2.5 % of the contract value.	Warning/ counselling & Immediate replacement of human resource deployed by the successful bidder as decided by the Institute & additional penalty @ 5% of the contract value.	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.
8.		@ 2.5 % of the contract value.	@ 5 % of the contract value.	Termination of the contract with termination charges

				@ 10% of the contract value, forfeiture of the security deposit and all pending dues & Blacklisting of the Successful Bidder.
9.	If Successful Bidder fails to ensure 95% uptime of the NGS facility (clause 29.12, Section II )	@ 2.5 % of the contract value.	@ 5 % of the contract value.	Termination of the contract with termination charges @ 10% of the contract value, forfeiture of the security deposit and all pending dues.
	If successful bidder or any personnel deployed by the successful bidder is found disclosing any confidential information/ document to any third party/parties (clause 35.1 & 51, Section II).	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.	-	-
10.	Non-Commencement of work within 180 days from the date of execution of agreement (clause 38, Section II).	Termination of the contract with termination charges @ 10% of the contract value, forfeiture of the security deposit and all pending dues.	-	-
11.	If the successful bidder fails to comply with the terms & conditions	Penalty @ 10% of the contract value, forfeiture of the security deposit and all pending due & blacklisting of the successful bidder.	-	-
12.	Non-deployment of adequate number of qualified & experienced personnel as mentioned in <b>Annexure XI to XIV.</b>	Up to 15 days, 1 day wages per personnel per day. Beyond 15 days termination of contract with termination charges @ 2.5% of the contract value & forfeiture of the	Up to 15 days, 2 day wages per personnel per day. Beyond 15 days termination of contract with termination charges @ 5% of the contract value &	Termination of the contract with termination charges @ 10% of the contract value, forfeiture of the security deposit and all pending dues.

		security deposit and all pending dues.	forfeiture of the security deposit and all pending dues.	
13.	Failure to provide NGS Machine & accessories as per the specifications mentioned in <b>Annexure X</b> of this tender document	Replace the supplied NGS machine with in 90 days and additional penalty @ 5 % of the contract value. Beyond 90 days termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues and blacklisting of the bidder.	--	--
14.	If the successful bidder fails to fulfil any obligations as mentioned in the scope of work as mentioned in the tender document.	@ 2.5 % of the contract value.	@ 5 % of the contract value.	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.
15.	Any other non-compliance with any of the terms & conditions as observed by the Nodal Officer/Chairman SGPGI or any other official of the Institute.	@ 2.5 % of the contract value.	@ 5 % of the contract value.	Termination of the contract with termination charges @ 10% of the contract value & forfeiture of the security deposit and all pending dues.

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**SECTION – IV**  
**TECHNICAL BID**

Sl. No.	Particulars	Details	Page No.
1.	Name of Firm/ Proprietorship/ Partnership/ Private Limited Company/ Society (Enclose relevant document)		
2.	Name of Proprietor/ Partner/ Director/ Chairman (Enclose separate sheet)		
3.	Name and address of the person legally authorized to sign the agreement in case of partnership firm/Company/Society.		
4.	Permanent Address:		
5.	Telephone and mobile No. (Head and branch office)		
6.	Local Address:		
7.	<p><b>Eligibility of Bidders:</b></p> <p><b>I. Experience:</b></p> <p><b>1.</b> The bidder must have at least 5 years' experience in successfully running an NGS facility in a large government or private hospitals on PPP mode, or as a stand-alone large scale genomics facility. T</p> <p><b>2.</b> They must be offering clinically validated genetic testing services, genomic assays and bioinformatic solutions for analysis and reporting.</p> <p><b>3.</b> They must be participating in Quality Assurance Programs and should have an NABL/CAP Accreditation</p> <p><b>4.</b> They must also be actively involved in medical research and should preferably have at least five research publications in top-tier peer-reviewed journals on genetics/ genomics-based topics</p> <p><b>5.</b> They must have provision of an end-to-end</p>		

	<p>Lab Information Management System (LIMS) that includes end-to-end sample tracking including test booking, registration, sample preparation, testing, results validation and report release</p> <p><b>II.</b> Average annual turnover of the Bidder must be Rs. 2.0 Crore or more for three (03) years out of preceding five (05) financial years i.e., FY 2020-21, 2021-22, 2022-23, 2023-24 &amp; 2024-25. The certificate of Chartered Accountant to this effect duly signed and stamped, must be attached in the given format, annexed at Annexure no. I of technical bid along with balance sheets.</p> <p><b>Note:</b> Satisfactory Work Experience Certificate &amp; Performance Certificate issued by head of the institution/authorized signatory must be uploaded with bid.</p>		
8.	<p>Details of Earnest Money Deposit (EMD)</p> <p>UTR No.</p> <p>Date</p> <p>Banker's Name</p>		
9.	CA certificate in the format attached as <b>Annexure I.</b>		
10.	An affidavit duly sworn before Notary that the firm or proprietary concern/ Company/firm has never been blacklisted. [ <b>Annexure-II</b> ]		
11.	An affidavit duly sworn before Notary that neither Bidder nor the firm/ Partners/ proprietor/Director of the Company/firm has never been convicted or punished by any Hon'ble Court of Law nor any criminal prosecution, involving moral turpitude, in which a charge sheet is issued, is pending against any of them. [ <b>Annexure- III</b> ]		
12.	Self-Declaration to the effect that the rates quoted in the Tender is the highest rate quoted to any Government Institute/Hospital (State/Central) in India. ( <b>Annexure- IV</b> )		
13.	An affidavit to the effect that Bidder does not have any relation with the person authorized to evaluate technically or involved in finalizing the tender. ( <b>Annexure - V</b> )		

14.	Self-Attested copy of PAN		
15.	Attested scanned copy of Certificate of EPF & ESI Registration must be submitted along with the code number.		
16.	Copy of resolutions is submitted for authorization of signatory to sign this bid along with name and designation.		
17.	Self-Attested scanned copy of GST registration Certificate along with number.		
18.	Bidders must furnish the Acceptance in the format given in tender document ( <b>Annexure VI</b> )		
19.	Permission under the provisions of Contract Labor (Regulation & Abolition) Act-1970		
20.	<b>Details required for refund of EMD:</b> UTR No. Date Banker's name Branch name IFSC Complete postal address		
21.	MSME Certificate (if applicable)		
22.	Self-Attested scanned copy of Escalation Matrix		
23.	Para wise compliance with technical specification as mentioned in the tender document, as per given format in this tender document at <b>Annexure VII of technical bid</b>		
24.	Implementation plan for provision of Provision of NGS Services in Public Private Partnership Mode, as per given format in this tender document at <b>Annexure VIII of technical bid.</b>		
25.	Statement of deviation from the technical specification mentioned in the tender document, as per given format in this tender document at <b>Annexure IX of technical bid.</b>		

**Note:** All the pages of tender document and its enclosures must be numbered and signed with stamp.

Signature of the Bidder  
With address and seal

*[Handwritten signatures and initials at the bottom of the page]*

# ANNEXURES

## Annexure – I

### CERTIFICATE

This is to certify that the Annual Turnover of M/s ....., PAN No....., GST No.....,having its office at ..... is in the "Establishment of NGS Services in Public Private Partnership Mode" for the following financial years are as follows: -

<i>Financial Years</i>	<i>Turnover (in Rs.)</i>
2020-21	
2021-22	
2022-23	
2023-24	
2024-25	

**Name, signature and seal of Chartered Accountant**

**Date.....**

**Place.....**

**Annexure -II**

**Affidavit**

**(on Rs 10.00 Non-judicial Stamp paper)**

I, ----- s/o ----- resident of -----  
Owner/Partner/Proprietor/Director/Chairman of M/s -----  
having its registered office at ----- do hereby solemnly  
affirm and declare the following:  
That our firm/organization/Company/firm/society namely M/S.....has never  
been blacklisted by any department/organization/Institute/Govt. in the preceding five years.

**Deponent**

**Verification**

Verified at ----- on the ----- date ----- that the  
contents of the above affidavit are true and correct to the best of my knowledge and belief.

**Deponent**

*[Handwritten signatures and initials at the bottom of the page, including a large signature with a checkmark and several other initials.]*

**Annexure – III**

**Affidavit**

**(on Rs 10.00 Non-judicial Stamp paper)**

I, ----- s/o ----- resident of -----  
owner/Partner/Proprietor/Director/Chairman of M/s -----  
- having its registered office at ----- do hereby solemnly  
affirm and declare that neither Bidder nor the firm/ Partners/ proprietor/Director of the  
Company/firm has never been convicted or punished by any Hon'ble Court of Law nor any  
criminal prosecution, involving moral turpitude, in which a charge sheet is issued, is pending  
against any of them.

**Deponent**

**Verification**

Verified at ----- on the ----- date ----- that the  
contents of the above affidavit are true and correct to the best of my knowledge and belief.

**Deponent**

*BB DL ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓ ✓*

**Annexure - IV**

**SELF DECLARATION FOR LOWEST RATE**

**(on Rs 10.00 Non-judicial Stamp paper)**

I, \_\_\_\_\_(Name of the Signatory),  
\_\_\_\_\_(Designation of the Signatory) with M/s  
\_\_\_\_\_(Name of the Company), do hereby certify that  
the rates quoted in the Tender is the lowest rates, or the highest rate (as the case may be),  
quoted to any Government Institute/Hospital (State/Central) in India.

Authorized Signatory

Designation

Seal

Date:

Place:

*[Handwritten signatures and initials at the bottom of the page, including a large signature with a checkmark and several other initials.]*

**Annexure - V**

**AFFIDAVIT**

**(Notarized)**

**(on Rs 10.00 Non-judicial Stamp paper)**

I, (Name of the Signatory), S/o (Father's Name), (Designation of the Signatory) with (Name of the Company/firm), with its office at (Address of the Head office of the Company/firm), do solemnly affirm and declare as under:-

The Bidder does not have any relation with the person authorized to evaluate technically or involved in finalizing the tender.

Place:

Date:

**Deponent**

**Verification:**

Verified that the contents of the above affidavit of mine are true and correct to the best of my knowledge and no part of it is false and nothing has been concealed therein.

Verified at (Place), on this (Date) day of (Month) 2025.

**Deponent**

*Handwritten signatures and initials at the bottom of the page, including 'BR', 'DL', a green 'X', 'me', 'Ravi', 'G', 'Ravi', and 'An'.*

**Annexure – VI**

**ACCEPTANCE**

- 1- I ----- son of ----- resident of -----  
 --who is Proprietor/Partner/Director/Chairman of M/s-----  
 ----- have read and understood the contents of the foregoing sections  
 with sound mind and without any pressure from any quarter. If any document or  
 information furnished with tender/bid is found forged or fabricated at any time, the  
 SGPGIMS has full right to forfeit my/our EMD and Security Deposit and cancel the  
 agreement.
- 2- I am putting my signature and seal of the organization, as a token of acceptance to  
 the above.

Signature.....  
 Name.....  
 Designation.....  
 Seal.....

Date:  
 Place:

*[Handwritten signatures and initials in blue and green ink at the bottom of the page]*



**Annexure – VIII**

**Implementation Plan for this Project (establishment of NGS facility at SGPGI)**

A. Brief write-up about the firm/company & their **implementation strategy** for **this project**

**Note:** Please highlight regarding how the NGS facility at SGPGIMS will be established, timeline, and the operation modality etc.

B. Proposed Model of NGS Machine for this project:

C. Detail specification of the proposed Model of NGS machine for this project and **para wise compliance statement** of the technical specification in the letterhead of bidder:

D. Quality certifications of the proposed model of NGS machine:

Attach certificate of CE & USFDA of the proposed model (NGS Machine)

Attach certificate of AERB of the proposed model (Digital NGS Machine)

(Use extra sheet if necessary or provide the detail information in a separate sheet)

**Signature of Authorized Signatory:**

**Name & Designation:**

**Date:**

**Place:**

**Seal:**

*[Handwritten signatures and initials in blue and green ink at the bottom of the page]*

**Annexure – IX**

**STATEMENT OF DEVIATION – TECHNICAL SPECIFICATION**

Following are the technical deviations and variations from the purchaser's Technical Specifications.

Sl. No.	Item Name	Clause of Technical Specifications	Statement of Deviations

(attach separate sheets if the space provided is not sufficient)

In case there is no deviation from technical specification, please mention **No Deviation**.

**Signature of Authorized Signatory:**

**Name & Designation:**

**Date:**

**Place:**

**Seal:**

[Handwritten signatures and initials including 'DR', 'DR', 'X', 'one', 'Anur', 'Ravi', 'S', 'mal', 'Anu']

**Annexure – X**

**TECHNICAL SPECIFICATIONS OF NGS AND OTHER IMPORTANT ANCILLARY EQUIPMENTS**

**Technical Specifications for NGS and other important ancillary equipment for the NGS facility at SGPGIMS, Lucknow**

**TECHNICAL SPECIFICATIONS**

The manufacturer/bidder must install the latest 'state of the art' medium to high throughput NGS machine/s capable of performing the tests enlisted in scope of work.

For the best performance of the lab the bidder should also place the equipment included but not limited to those enlisted below:

- Bio Safety Cabinet BSII Grade
- Automated Nucleic Acid Extraction System
- 96 well Thermal Cycler
- Benchtop centrifuges with adapters for tubes, plates, and microcentrifuge tubes.
- Minispin centrifuge with appropriate adaptors
- Vortex mixer
- Magnetic stand-96 well plate
- Magnetic stand 1.5/2 ml tubes
- Multichannel pipette sets (Manual 8-ch, 1-10 µL, Manual 8-ch, 10-100 µL, Manual 8-ch, 30-300 µL)
- Single Channel Pipette Set
- Thermo Mixer C with 96 well adapter & 1.5 ml tube adapter
- Micro-sample incubator and heating system
- Automated Library preparation/liquid handling system
- Fluorometer (Qubit)
- Micro Volume Spectrophotometer (Nanodrop)
- Capillary electrophoresis for DNA fragment / library analysis
- Electrophoresis unit with power pack
- Dark reader transilluminator/Gel Doc System
- Molecular Grade Water Purification system
- Ice flaking making Kg/24h: 80 kg or higher Bin: 15 kg or higher
- -80 Deg C Refrigerator
- -20 Deg C Refrigerator
- 4 Deg C lab Refrigerator
- Bioinformatics & computational support (Both hardware and software) for data analysis, networking and storage

The offered model should be US FDA/European CE approved (authentic and legible certificate for the same to be annexed)

Also, the vendor will guarantee that the system supplied is not refurbished and the equipment quoted is the latest best available model in the segment quoted, at the time of delivery and should submit an undertaking in this regard.

--	--	--	--

Please quote the model which includes latest state of the art equipment and meets the basic minimum specifications. The quoted model should be latest introduced with end of life not before 10 years from the date of installation.

Sr. No.	Description of Item	Compliance		Remarks
		Yes	No	
1. A	<b><u>Short Read Sequencer (Mandatory) – Medium to high throughput</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	1. Instrument should be a benchtop Next Gen Sequencing Machine suitable for medium and large-scale genome sequencing			
	2. Instrument should be based on sequencing by synthesis (SBS) chemistry OR sequencing by binding (SBB) chemistry OR Avidity Sequencing chemistry or similar chemistry			
	3. The instrument should support various applications like: Human WGS, Human WES, whole transcriptome sequencing (WTS), Genomic sequencing (de novo/re-sequencing) for humans/plants/Microbes, Bisulphite/CHIP Sequencing, Microbial detection and biodiversity analysis, Target Panel Sequencing e.g. Cancer panels, NIPT, etc.,			
	4. The genotyping tests analysed should be compatible with a variety of input material like DNA/RNA/FFPEDNA/cfDNA etc			
	5. Variety of Flow cells/Array Chips should be available for different read lengths like 2x75, 2x150, 2x300 or higher chemistries to support various applications			
	6. Effective read per flow cell/Array chip should be 1000 million or more.			

	<p>7. Instrument should have a high read quality score of Q30 or more for more than 85% of the base calls having &gt;99% accuracy ensuring quality control steps. The sequencing technology should offer accurate sequencing of homopolymers.</p>			
	<p>8. The system should include the latest software, hardware, accessories, and technology available at the time of installation which is needed for generating high quality sequence reads.</p>			
	<p>9. The instrument control software should be able to do onboard de-multiplexing upto 384 samples. The system should have on-board local base-calling and FASTQ generation on-instrument or via cluster/cloud; support standard output formats (BCL, FASTQ, BAM/CRAM). Provide required storage per run and recommended network/NAS configuration</p>			
	<p>10. Vendor provides base-calling, demultiplexing, QC metrics and basic secondary pipelines (alignment, variant calling). Software must support API or export for external pipelines and be compatible with common bioinformatics tools.</p>			
	<p>11. The Manufacture should preferably have their own library preparation kits and system should be compatible with a variety of third-party applications kits with ready to use and customized panels for different diseases to detect Mutations, InDels, CNVs and gene fusion from multiplexing DNA and RNA in a single workflow.</p> <p>12. The system should offer the option of seamless integration with cloud computing environment to avoid manual data transfer and analysis. System should have remote run monitoring feature</p>			

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	13. The system should be provided with appropriate licenses for decision making software to generate reports against proper clinical guidelines and be compatible with patient reporting software for both CE-IVD/RUO library preparation kits for oncology			
<b>1.B.</b>	<b><u>Long Read sequencer (Optional)</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	1. Platform shall be based on true long-read sequencing technology capable of sequencing native single DNA/RNA molecules without mandatory amplification (PCR-free option).			
	2. System must support long reads $\geq 50$ kb routinely, with capability for ultra-long reads $\geq 100$ kb under optimized conditions.			
	3. System must provide high consensus accuracy $\geq 99.9\%$ (Q30 or higher) using circular consensus or equivalent error-correction methods			
	4. Minimum throughput of $\geq 15$ Gb per run (bench-top system) with scalable options for higher throughput models.			
	5. Compatible with genomic DNA, RNA, cDNA, and FFPE-derived DNA (with validated protocols).			
	6. Library preparation should be rapid and flexible, supporting: PCR-free libraries, Barcoding / multiplexing, Targeted sequencing (amplicon or capture-based)			

	7. Platform must support direct detection of epigenetic modifications (e.g., DNA methylation) without additional chemical treatment.			
	8. Sequencing run time should be $\leq 24-48$ hours, with real-time data generation and run monitoring.			
	9. System should have Primary data analysis software (base-calling, de-multiplexing) and should have compatibility with standard downstream analysis pipelines (SVs, CNVs, HLA typing, fusion genes, repeat expansions) and software.			
2.	<b><u>Automatic Nucleic acid extraction system</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	1. The automated nucleic isolation instrument must be applicable for DNA, RNA and proteins and capable of 1 to 96 sample per run.			
	2. The system must be efficiently compatible to isolate nucleic acid from different biological samples like blood, tissue, bodily fluids or stool.			
	3. It must be compatible with other or third party's professional extraction kits			
	4. Extraction Method: Magnetic Bead Recovery or any other, but Nucleic acid recovery must be $\geq 98\%$ .			
	5. The system must have facility to quality check of nucleic acid product purity A260/A280.			
	6. The system must have 300 $\mu$ L or 1200 $\mu$ L			

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	multichannel head with 1-300 µL or 5-1200 µL for automatic pipetting capability			
	7. The system must include capability for on-deck incubation, magnetic-bead separation, and shaking as well as optional enclosures and on-deck thermocycling.			
	8. It should have independent 360° rotating gripper with offset fingers optimizes access to high-density decks.			
	9. Sample volume should have a wide range - 20 µl to 1000 µl			
	10. Capable of being Integrated with Laboratory Information Management System (LIMS) or Laboratory Information System (LIS).			
	11. Software must be provided genuine with life time license and freely upgradable option.			
3.	<b><u>Automated Library Preparation system</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	1. System should be a benchtop			
	2. Deck should have multiple standard format slots along with a removable trash bin			
	3. Pipette Compatibility: Two or more mounts for swappable single- or 8-channel pipettes (P20, P300, P1000 volume ranges)			
	4. Volume Range 1 µL to 1000 µL			
	5. Accuracy & Precision 15% accuracy and 5% precision at 1 µL or better			

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	6. Connectivity WiFi (2.4 GHz) and USB 2.0			
	7. User Interface PC-controlled via (Windows 10, macOS 10.10+, Ubuntu 12.04+)			
	8. Software Open-source Python API for custom protocols; user-friendly protocol Designer for drag-and-drop programming			
4.	<b><u>Capillary electrophoresis for DNA fragment/ library size analysis</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	1. System with fast run time requiring not more than 1-2 minutes/sample.			
	2. Capable of fragment identification 50-40,000 bp with sensitivity of 0.5 ng/ $\mu$ L.			
	3. The RNA/DNA kit should provide sizing range of 100-6000 nt.			
	4. High Sensitivity DNA kit for NGS workflow (sizing 35 – 1000 bp and sensitivity of 5 pg / $\mu$ L).			
	5. Flexibility to analyze DNA, cfDNA and RNA Samples (Sensitivity to detect 5pg/ $\mu$ L concentration)			
	6. Sample/reagent loading, processing & analysis with zero cross contamination.			
	7. System should have scalable (1 to 96 samples) throughput from tube strips with individual channels to facilitate variable throughput at a constant cost per sample.			
	8. The system must offer adequate protection			

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	from sample evaporation.			
	9. The Instrument software must automatically represent analyzed data as gel image /electropherogram for each sample in a tabular format.			
	10. The Instrument software must offer feature for calculating the stability of RNA.			
	11. Vibration free table (3.5feet X 2feet) must be provided with the instrument.			
5.	<b><u>Fluorometer for the quantitation of nucleic acids/proteins</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	1. Small benchtop flurometer for Fast, accurate, sensitive, and specific quantification			
	2. Compatible with: DNA (including cell free DNA), RNA, Proteins etc			
	3. Should be based on fluorescent dye based assay			
	4. Sample Volume: 1 µL to 20 µL.			
	5. Rapid Processing Time: typically, < 5 seconds/sample (DNA), < 5 seconds (RNA).			
	6. Should have the provision of an onboard Reagent Calculator, assay range, molarity etc calculator			
	7. Sample Storage: Up to 1,000 results.			
	8. More than 5 inches color touchscreen interface and have USB/Wi-Fi connectivity.			
6.	<b><u>Bioinformatics &amp; computational support (Both hardware and softwares) for data analysis,</u></b>			

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	<b><u>networking and storage</u></b>			
	<b>Model Name:</b>			
	<b>Make:</b>			
	<b>Year of Introduction:</b>			
	<b>Probable end of support:</b>			
	<b>General Features</b>			
	<u>Analysis Server</u> 1. CPU: Dual Intel Xeon Silver/Gold or AMD EPYC (~64 cores total) 2. RAM: 256 GB ECC RAM minimum (expandable to 512 GB) 3. GPU: 6 TB SSD NVMe (for fast temp data access during analysis).			
	<u>Access Computers/Laptops (2 nos)</u> 1. CPU: Intel i7 or AMD Ryzen 7 2. RAM: 16 GB 3. Storage: 1 TB SSD 4. Display: FHD (1920x1080) 5. Operating System: Linux (preferred) or Windows			
	<u>Data Storage</u> 1. Tier 1 (Hot): 200 TB NVMe / SSD (Active analysis) – Expandable 2. Tier 2 (Warm): 300 TB HDD RAID (RAID/Redundancy: RAID 6 or RAID 10 for fault tolerance), (For processed data) – Expandable 3. Tier 3 (Cold): 300 TB (backup / archive / cloud) - Expandable			
	<u>Networking and Rack</u> 1. Appropriate networking with IG Access Switch, 10G SFP+ Switch, SFP+ Transceiver, Router/Firewall, VPN/IPSec Tunnel, VLANs. 2. A 42U metal rack is included to accommodate all the hardware components mentioned above, ensuring organized and scalable infrastructure deployment.			

**Annexure – XI**

**QUALIFICATION FOR THE POST OF LAB TECHNOLOGIST**

**Educational Qualifications**

Bachelor’s Degree in Medical Laboratory Technology/ Medical Laboratory Science OR Masters in Medical Laboratory Technology/ Medical Laboratory Science from a Govt. recognized university/ institution.

**Experience:**

For BSC candidates: 3 years or more experience in molecular diagnostics dealing with human and microbial samples, out of which at least one year experience in an NGS facility.

For MSc Candidates: 1 yr or more experience in an NGS facility.

Candidates with higher work experience would have added advantage.

Open interview shall be conducted by the Bidder in conjunction with the SGPGIMS for the recruitment of technicians.

Age of the candidate shall not be a bar for recruitment, as the institute would like to have candidates with maximum work experience.

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Annexure - XII

QUALIFICATION FOR THE POST OF LABORATORY SCIENTIST

- Essential Qualification
  - PhD in Molecular Biology / Genetics / Biotechnology / Life Sciences  
OR
  - MD (Pathology / Biochemistry/Microbiology)
- Experience
  - Minimum 2 years of hands-on experience in a diagnostic or research NGS laboratory.
- Technical Expertise:
  - Proven experience in NGS library preparation (DNA/RNA), QC of samples and libraries, and operation of short-read NGS platforms (Illumina / AVITI / equivalent).
  - Familiarity with targeted panels, WES/WGS, RNA-seq, and cfDNA/FFPE workflows.
  - Ability to understand NGS run metrics, basic data interpretation, and coordination with bioinformatics teams.

Candidates with higher work experience would have added advantage.

Open Interview shall be conducted by the bidder in conjunction with the SGPGIMS for the recruitment of Laboratory scientist.

Age of the candidate shall not be a bar for recruitment, as the Institute would like to have candidates with maximum work experience.

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Annexure -XIII

QUALIFICATION FOR THE POST OF BIOINFORMATICIAN

- **Essential Educational Qualification**
  - Ph.D/Masters in **Bioinformatics / Computational Biology / Genomics**
- **Experience**
  - Minimum of **3 years** of hands-on experience in **NGS data analysis** in a diagnostic, academic, or industry genomics lab
  - Should have sufficient experience to
    - Run and develop Next-Generation Sequencing (NGS) pipelines and tools.
    - Analyze high-throughput sequencing data, identifying patterns and trends.
    - Ensure quality and validation of clinical bioinformatics pipelines.
    - Collaborate with biologists and other researchers.
    - Manage bioinformatics databases and data integrity.
- **Technical Competence**
  - Proficiency in **Linux/Unix environment**
  - Experience with **NGS pipelines** for **WES, WGS, RNA-seq, targeted panels, and CNV/SV analysis**
  - Hands-on experience with tools such as **BWA, GATK, SAMtools, FreeBayes, STAR, HISAT2**, or equivalent.
  - Working knowledge of **Python / R / Bash** for pipeline automation and data handling
  - Experience with workflow managers (e.g., **Nextflow, Snakemake**) is desirable.
  - Experience in data management with handling **large genomic datasets**, data storage, backup, and secure data transfer
  - Understanding of **clinical-grade bioinformatics validation**, version control, audit trails, and documentation, Familiarity with **NABL / CAP / CLIA** requirements for NGS data analysis will be an added preference

Candidates with higher work experience would have added advantage.

Open Interview shall be conducted by the bidder in conjunction with the SGPGIMS for the recruitment of Bioinformatician.

Age of the candidate shall not be a bar for recruitment, as the Institute would like to have candidates with maximum work experience.

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Annexure -XIV

QUALIFICATION FOR THE POST OF CLINICAL GENOME ANALYST

• Essential Qualification

Ph.D/Masters in Life Sciences/Biotechnology/Human Genetics & Genomics/Medical Genetics/Clinical Genetics/relevant discipline.

OR

M.D. (Pathology / Biochemistry/Microbiology).

• Experience

Minimum 3 years of experience in **genomic variant interpretation** in a diagnostic or translational genomics lab.

• Technical Expertise

- Expertise in **variant annotation and interpretation** for germline and/or somatic variants
- Strong understanding of **human genetics, inheritance patterns, cancer genomics**, and genotype–phenotype correlation.
- Proven familiarity with **ACMG/AMP, AMP/ASCO/CAP guidelines**
- Hands-on experience using **ClinVar, COSMIC, gnomAD, OMIM, HGMD, OncoKB**, or equivalent databases.
- Ability to generate **clinically actionable genomic reports**, including classification, evidence grading, and recommendations.
- Understanding of **ethical, legal, and consent-related issues** in genomic testing
- Familiarity with **laboratory accreditation standards** (NABL/CAP/ISO 15189) for reporting and documentation.

Candidates with higher work experience would have added advantage.

Open Interview shall be conducted by the bidder in conjunction with the SGPGIMS for the recruitment of Clinical genome analyst.

Age of the candidate shall not be a bar for recruitment, as the Institute would like to have candidates with maximum work experience.

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**Annexure – XV**

**UNDERTAKING**

We solemnly affirm that the Manpower deployed by our firm \_\_\_\_\_ do possess the requisite qualification for the successfully deliver the NGS services in a timely manner. Any consequent loss/damage to the machine or the patient due to improper handling of the equipment will be solely our responsibility and the SGPGIMS will in no way hold responsible for it.

Sd.  
(Authorized Signatory of the firm)  
With rubber stamp

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**Annexure – XVII**  
**COMMISSIONING CERTIFICATE**

*(to be filled jointly by the Successful Bidder & representative (s) nominated by the Institute)*

Name of the Institute/Hospital				
<b>Details of the Equipment</b>				
Name of the Equipment		Make/Manufacturer of the Equipment		
Model of the Equipment		Date of Agreement		
Purchase Order No./Work Order No. & Date				
Sl. No. of the Equipment				
Location where the Equipment is installed		Nodal Department		
Date of receipt of Equipment		Date of installation of Equipment		
<b>Details of Human Resource Deployed by the Successful Bidder</b> (Add more rows as needed)				
Sl. No.	Designation of Human Resource Deployed		No. of Human Resource Deployed	
<b>Contact Details of the Service Centre</b>				
Name of the Service Engineer		Contact No. of the Service Engineer		
Address of the Service Centre		Contact No. & Email ID of the Service Centre		
<b>Details of the Accessories Supplied</b> (Add more rows as needed)				
Sl. No.	Name of the Accessory	Qty.	Sl. No.	Remarks


**Details of the Turnkey Work Executed with Material Details**  
(Add more rows as needed)

Sl. No.	Details of the Turnkey Work Executed with Material Details	Details of Type of Material used	Qty	Remarks

**Details to be Filled in by the Institute**

Whether a digital Photograph of the installed equipment taken in the presence of the representative (s) nominated by the Institute?				Yes/No
Was the demonstration of the equipment and its accessories, as per the technical specifications/key features, satisfactorily conducted at the time of installation?				Yes/No
Was the training conducted satisfactorily at the time of installation?				Yes/No
The equipment is functioning satisfactorily?				Yes/No
Deviations from the terms and conditions and the scope of work specified in the tender, if any				
Remarks, if any				
The equipment was installed and the facility is ready to commence operations (please fill date of installation of the equipment)				
Name of the Service Engineer			Signature	
Name of the Authorized Signatory of Successful Bidder			Signature & Stamp	
Name (s) of the representative (s) of the Institute			Signature & Stamp	

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**SECTION-IV**

**FINANCIAL BID PART - II**

Sl.No.	Name of the NGS test	Expected Number per year	Unit rate per test (Excluding GST)	Cumulative Annual Rate (Excluding GST)
1	Whole Exome sequencing	2400		
2	Whole genome sequencing	30		
3	Targeted and customized panel for oncology as well as non-oncology setting including hematological, cardiovascular, neurological, immunology/auto-inflammatory, infectious disorders etc. These panel should be capable of detecting SNVs/Indels/large deletions/CNV/Fusions. (Minimum coverage of 500x for somatic mutations) *	1500		
4	Multigene germline panel for tumors with germline predispositions	120		
5	Non-Invasive Prenatal Testing (NIPT)	120		
6	High resolution HLA typing (6 or more loci, preferably with long read chemistry)	300		
7	cf/ct DNA (liquid biopsy) based mutation analysis	60		
8	Mitochondrial DNA sequencing	60		
9	Comprehensive genome profile (including HRR/HRD/TMB)	24		
10	RNA sequencing and transcriptomics	40		
TOTAL				

\*Price quoted for the targeted genetic testing may be based on the number of genes targeted. E.g - <20, 20-40, 40-60 etc

Note:

1. Overwriting or ambiguous figures may lead to rejection of the bid.
2. The bidder quoting lowest cumulative rate will be awarded the tender
3. The institute will charge an additional 10% on the offered and finalised rate as per the contract from the patients as an overhead charge, which will be deposited to SGPGIMS account.
4. The final billed amount to the patient will be offered and finalised rate as per the contract, plus additionally 10% charges mentioned as above.

Signature of the Bidder  
With Seal